

INFO TEMIS

JULY 2025

www.temiscaming.net



MAYOR'S WORD

DRINKING WATER QUALITY

Dear residents,

Since spring, our municipal team has been fully mobilized to meet the challenges related to drinking water quality. Every action they take has a single goal: to protect your health, ensure your safety, and serve the greater good.

This month, I'm handing the pen over to Martin Bérubé, Director of Public Works and Technical Services, who will provide an overview of the challenges his team has faced.

Alain Gauthier

Mayor of the Town of Temiscaming

A PERFECT STORM!

Since spring, our water supply system has been put to the test by several events. In our field, we might call this a "perfect storm," where multiple issues combine and accumulate.

Each spring, melting snow leads to an increase in impurities in the raw water treated at the plant. This year, a particularly rapid melt intensified the phenomenon. While the plant is expected to handle such situations, we noticed that the treated water was affected in terms of color. It is possible that the loss of operational experience—caused by the departure of some key operators—contributed to the situation. This incident is still under review, and as part of our continuous improvement approach, the team will draw lessons and develop the necessary monitoring tools and operational procedures to better anticipate this period.

In addition, five fires have occurred since the beginning of the year, compared to just one in 2024, requiring the use of fire hydrants. This frequency is exceptionally high. Each intervention causes increased flow and turbulence in the water network, resulting in yellow water in certain areas. When the majority of the network is affected, it can take 5 to 7 days for the water volume to fully renew itself.

Paradoxically, we also had to carry out the mandatory system flushing, which is required twice a year and causes the same issue for the same reasons.

In June, another problem occurred—this time at the treatment plant—concerning the chemical dosing system used for decantation. Since decantation is the primary process for removing color from the water, this malfunction explains the discolored water episodes observed in recent weeks. As a preventive measure and in the interest of transparency, a preventive boil water advisory was issued on June 20.

In every case, concrete actions have been taken. The system is now stabilized, and conditions in the network are improving day by day. In collaboration with Public Health and the Ministry of the Environment, we continue to conduct tests to ensure a full return to compliance. To lift a preventive boil water advisory, four conclusive tests—within 72 hours—are required. That's why the duration of these advisories can often seem long, but our indicators suggest that this one will be lifted soon.

Despite all these challenges, the team at the water treatment plant has shown exemplary dedication and a proactive attitude. Our two apprentice operators, supervised by Veolia and supported remotely by experts, have managed to keep operations running smoothly and have helped us gain greater insight into our system and how to better prepare for the future.

These past few months have reminded us that behind every municipal service are committed employees and a supportive community. Thank you all for your understanding and your trust.

Martin Bérubé

Director of Public Works and Technical Services

TOWN OF TEMISCAMING

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MUNICIPAL TAXES – SECOND INSTALLMENT

The second installment of your municipal tax bill is due on July 31.

Avoid interest and penalties by making your payment on time!

PAYMENT OPTIONS

- In person at Town Hall: Cash, cheque, or money order.
- Online through your banking institution.

Haven’t received your tax bill?

Contact us without delay:
819 627-3273, ext. 104 or
administrationetemiscaming.net

RESPECT — A SHARED VALUE IN TEMISCAMING

At the Town of Temiscaming, we deeply believe in the importance of respect in all our interactions — whether in person, over the phone, or on social media.

Every day, dedicated municipal employees and elected officials work to ensure your well-being, your safety, and the smooth operation of our town.

To maintain a healthy and respectful environment, the Town enforces a zero-tolerance policy for disrespectful or intimidating behaviour.

Thank you for helping us make Temiscaming a place where community living goes hand in hand with dignity, kindness, and pride.

NEIGHBOURHOOD CELEBRATION: A VIBRANT DAY AT THE HEART OF MULTICULTURALISM!

On August 23, join us at Philippe-Barrette Park for a festive day celebrating multiculturalism — made possible through the collaboration of the MRC de Témiscamingue, the Ministry of Immigration, Francisation and Integration, the Train Station Museum, and the Town of Temiscaming!

On the program:

- Special shuttle from Notre-Dame-du-Nord
- Giant community mural
- Music, free BBQ, games, and multicultural storytelling
- Community services fair
- Tasting terrace with local sausages and beers from around the world
- Guided audio heritage tour
- Caribbean and Indian dinner at the Train Station Museum
- African karaoke
- Closing show with Naxx Bitota (Afropop)

Don’t miss it — August 23 at Philippe-Barrette Park!



MAJOR INFRASTRUCTURE WORK – MURER AVENUE

Starting in mid-July, the Town of Temiscaming will begin major infrastructure work on Murer Avenue, between Kipawa Street and Byrne Street. This project includes replacing the water and sewer lines, adding a stormwater drainage system, and completely rebuilding the road and sidewalks.

The work will be carried out by Construction UBIC Inc. and is expected to continue until the end of September, weather permitting.

These improvements aim to modernize our infrastructure, enhance service quality, increase safety, and build a more sustainable town that meets the current needs of our community.

FIREWORKS — ENJOY THE CELEBRATION SAFELY



Summer festivities often include fireworks. While spectacular, they can also be dangerous and must be handled with great care.

Here are some essential safety tips to follow:

- Read the manufacturer's instructions carefully — each firework works differently.
- Light fireworks outdoors only, far from spectators, buildings, and flammable materials.
- Always keep a bucket of water or a garden hose nearby.
- Never use glass or metal containers to ignite fireworks.
- Avoid lighting fireworks if winds exceed 20 km/h.
- Fireworks should only be handled by an adult.
- Once the show is over, store unused fireworks in a cool, dry place, out of children’s reach.

In case of emergency, call 9-1-1 immediately.

Have fun — but stay alert. Your safety is our top priority.